

# Transforming Lives, Impacting Communities

GIC Re's CSR Funding on Leprosy Treatment and  
Rehabilitation at TLMTI



<b>Project Name</b>	<b>Transforming Lives, Impacting Communities: GIC Re's CSR Funding on Leprosy Treatment and Rehabilitation at TLMTI</b>
<b>GIC Re Funding</b>	Rs. 4,50,24,000/-
<b>Location</b>	Pan India
<b>Beneficiaries</b>	Individual, Households, Communities
<b>Key Stakeholders</b>	Individuals affected from Leprosy, community, TLMTI, doctors, nurse, support staff
<b>Year of Commencement</b>	2021
<b>Year of Completion</b>	2023
<b>Nos. of Patients Covered</b>	1600
<b>Satisfied Patients</b>	100%

"Transforming Lives, Impacting Communities: GIC Re's CSR Funding on Leprosy Treatment and Rehabilitation at TLMTI" is a comprehensive initiative aimed at alleviating the burden of leprosy and improving the lives of those affected. The project's key components include:

- Comprehensive healthcare, including debridement, daily dressing, skin grafting, antibiotic drugs, and specialized MCR footwear.
- Providing support services like food, shelter, and psychological counseling.
- Offering self-care training to prevent ulcer recurrence.
- Supplying mobility aids and artificial limbs for those requiring amputation or suffering from deformities.
- Delivering occupational physiotherapy and mental health support.

This project, backed by a generous funding of Rs. 4,50,24,000/- from GIC Re, spans across India with the ultimate aim of benefiting individuals, households, and communities at large. The key stakeholders of this project include individuals affected by leprosy, community members, the TLMTI team including doctors, nurses, and support staff.

The project was initiated in the November 2021 and successfully completed in January 2023. Over the span of these 14-15 months, this initiative has covered the treatment of 1600 patients suffering from leprosy. The effectiveness and efficiency of the project are evident in the patient satisfaction rate, which stands at an impressive 100%.

The commitment of GIC Re to their corporate social responsibility is demonstrated through this project. The endeavor has not only offered medical treatment to those afflicted but has also provided them with rehabilitation services. This has significantly improved their quality of life and enabled them to reintegrate into society, ultimately transforming lives and impacting communities.

## Project Overview

The Leprosy Mission Trust India (TLMTI) is a renowned non-governmental organization established in 1874, dedicated to the comprehensive care, treatment, and ultimate eradication of leprosy in India. With its primary focus on enhancing the quality of life for those affected by leprosy, TLMTI is committed to supporting their integration into mainstream society. The organization operates with a holistic approach, addressing not just the medical but also the social, psychological, and economic aspects of the disease. Their mission is to eradicate leprosy, creating a world where this condition no longer causes suffering or discrimination, allowing those affected to lead fulfilling, stigma-free lives.

The Leprosy Mission Trust India (TLMTI), with the support of the CSR funding from General Insurance Corporation of India, has implemented a comprehensive Ulcer Care Treatment project for people affected by leprosy in India. The project aims to address the medical, social, and psychological needs of these patients, focusing on both prevention and rehabilitation.

#### **Key Components of the Project:**

- **Comprehensive Healthcare:** TLMTI provides a range of medical treatments and services for people affected by leprosy-related ulcers, including debridement, daily dressing, skin grafting, antibiotic drugs, and specialized MCR footwear.
- **Support Services:** TLMTI ensures that patients receive food, shelter, and psychological counseling during their treatment period. This holistic approach helps patients overcome the challenges associated with their condition.
- **Self-Care Training:** The project includes training on essential self-care practices to prevent the recurrence of ulcers and promote long-term health and well-being.
- **Mobility Aids and Artificial Limbs:** For those who require amputation or have developed deformities, TLMTI provides mobility aids and artificial limbs to help them lead independent and dignified lives.
- **Occupational Physiotherapy:** TLMTI offers occupational physiotherapy to restore physical functionality and support affected individuals in returning to their livelihoods.
- **Mental Health Support:** Psychological counseling is provided to address mental health issues, such as depression, that often arise due to the physical and social impacts of leprosy.

# **Implementing Agency & Key Components of the Project**

State	Project Location (s)	Nos. of Patients Treated	Total Amount Spent (Rs.)
Andhra Pradesh	Salur	201	7346386
Bihar	Muzaffarpur	43	493268
Chhattisgarh	Chandkuri and Champa	184	6023416
Maharashtra	Miraj and Kothara	170	5794933
New Delhi	Shahdara	67	2058063
Tamil Nadu	Vadathorasalur and Dayapuram	283	6833901
Uttar Pradesh	Naini, Faizabad and Barabanki	376	11955841
West Bengal	Purulia and Kolkata	276	8106059

### Impact of GIC Re's funding

The CSR funding from GIC Re has had transformative impacts on the lives of patients treated at TLMTI Hospitals across India. By covering the costs associated with the treatment, GIC Re's CSR funding has created a number of significant positive impacts.

- **Improved Health Outcomes:** By enabling patients to access timely and effective treatment, GIC Re's funding has likely reduced the severity of disease outcomes, including preventing the development of ulcers and disabilities. This improves the quality of life for patients and reduces the risk of long-term health complications.
- **Economic Stability:** By relieving patients of the financial burden of their medical costs, the CSR funding helps protect the economic stability of individuals and families. This means patients can continue to support their families, children can stay in school, and families can maintain their housing and food security.
- **Reduced Social Stigma:** The funding allows for comprehensive treatment and care, which can lead to better disease management and less visible symptoms. This can reduce the social stigma associated with leprosy, leading to improved social acceptance and mental health for patients.
- **Community Health:** By making treatment accessible to those who may not have been able to afford it, GIC Re's CSR funding contributes to the overall community health. This can reduce the transmission of the disease, leading to healthier communities.
- **Inspiring Other Organizations:** GIC Re's commitment to social responsibility sets a precedent for other corporations. This can inspire more companies to invest their CSR funds in health care, leading to wider societal benefits.

# Impactful Results

The comprehensive Third-Party Impact Assessment of the funding of GIC Re's for the services provided by The Leprosy Mission Trust India (TLMTI) has offered valuable insights into the patient experience, the quality of care, and the effectiveness of the treatments. These findings have been derived from the perspectives of various stakeholders, including TLMTI management, doctors, support staff, and patients, contributing to a well-rounded understanding of the institution's impact.

The vast majority of patients had a treatment duration ranging from a few days to several weeks, indicating the efficiency and effectiveness of the treatments provided. Although some patients had to travel significant distances for their treatment, the overall satisfaction with the care provided and the subsequent health outcomes suggest that the journey was worthwhile.

The self-care training received by patients at TLMTI is another crucial aspect of their treatment and recovery journey. The majority of patients received multiple training sessions, indicating the project's commitment to empowering patients through knowledge and skills. The focus on wound care and bandaging, personal hygiene practices, and proper footwear usage reflects the specific needs of leprosy patients and the tailored approach of the project.

The doctor-patient and staff-patient relationships are characterised by high levels of satisfaction. The majority of patients rated the behaviour of doctors and the nursing and support staff as "excellent." This reflects not just the medical expertise of the staff but also their communication skills, empathy, and sensitivity towards the patients' cultural or religious beliefs. This humanistic approach to care greatly contributes to the overall patient experience and their trust in the treatment process.

The impact assessment study also highlights the economic implications of leprosy and the role of the project in mitigating them. Before diagnosis, 65% of the surveyed patients were employed, but only 37% could resume work after treatment. This significant reduction underscores the economic burden of leprosy, impacting not just individual livelihoods but also broader community and national economies. However, the fact that over a third of patients could return to work post-treatment testifies to the positive impact of TLMTI's services, not only in terms of health outcomes but also socio-economic reintegration.

Finally, the overall satisfaction rates with the treatment and services provided by TLMTI were overwhelmingly high, with the majority of patients rating their satisfaction as 9 or 10 on a scale from 0 to 10. This indicates the success of TLMTI in delivering high-quality, patient-centred care that meets the specific needs of leprosy patients.

## Stakeholders' Perspective

**GENEROUS**

**IRREPLACEABLE**

**COMMITTED**



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